

The logo for iPECS, featuring the letters 'iPECS' in a bold, black, sans-serif font. The 'i' is lowercase and has a small orange square above it. The 'P' is uppercase and has a small orange square above it. The 'E' is uppercase and has a small orange square above it. The 'C' is uppercase and has a small orange square above it. The 'S' is uppercase and has a small orange square above it.

Your Communications Solution



# iPECS In Education

# Powerful and reliable communications supporting UK Education

IP and Digital Hybrid unified communication platforms, data networking, productivity applications and desktop devices.

The iPECS range covers small to large schools, university campus and college requirements with a range of platforms that can scale to meet the needs of between 2 - 2000 users. Each platform utilises the same core features and software ensuring UK education can benefit from the power of iPECS.

iPECS delivers simple and reliable telephony with a feature set that empowers schools to save money, drive productivity and increase student satisfaction. With a range of embedded features that help your school excel, the flexibility to meet the needs of classroom, office, home or mobile users, iPECS is Your Communications Solution.

## Simple, flexible, mobile

- Intuitive interface helping users across the school to quickly grasp the benefits of iPECS technology.
- Flexible architecture ensuring iPECS can grow and adapt with your schools development
- Ensure your staff are always available providing access to school communications over any device, deskphone, hotdesk, smartphone, laptop, DECT or WiFi

## Parent teacher communication

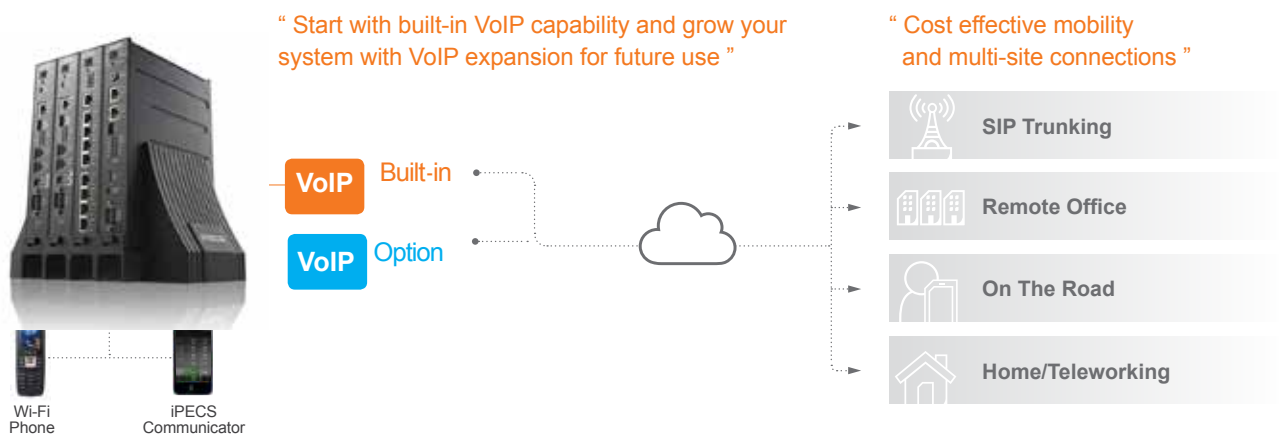
- Virtual mailbox for every teacher in your school without the additional cost of a handset improving parent teacher communication.
- Voicemail to email integration helping manage high volumes of incoming messages such as absence reporting or information requests
- Hotdesking helping teachers login to their personal settings at any desk across the school

## Supporting the connected school

- Distributed architecture supports deployment of your communications system across multiple locations across your campus
- Provide access to communication in every classroom with pin code access to prevent misuse
- Communicate quickly with the school staff using multi-party conferencing to rapidly disseminate news and updates

## Cost efficient communication

- Highly featured straight out of the box without expensive licence options - voicemail, auto-attendant, voicemail to email, smartphone integration, on-demand call recording and much more.
- Specialist features designed to support staff across the school from Principal to caretaker, delivering a tailored solution for every user.



# Telephony For All Of Your Team



## Head Teacher

"iPECS helps me run the school, providing the service and communication parents need and keeping control of my costs. Every member of the team gets the communications tools they need to do a great job."



## Teacher

"Having contact with parents is critical to my job and iPECS allows me to respond to messages without interrupting teaching time."



## Teaching Assistant

"The one to one support I can provide to pupils is enhanced through regular contact with parents and being able to better understand their progress at home."



## Deputy Head

"I can quickly and easily communicate with all of my teams wherever I am as my smartphone is integrated into the system meaning everyone can easily reach me anytime."



## Department Head

"Being available to my team is a critical part of the job and iPECS helps me stay in contact."



## IT Manager

"With an intuitive web interface I can make changes myself and complete handset moves quickly and easily without having to contact my provider. This saves time and money for the school."



## Receptionist

"iPECS helps me to handle large volumes of calls and messages from parents quickly at peak times. Implementing absence reporting through iPECS voicemail has transformed my day."



## Caretaker

"My mobile handset means wherever I am everyone can still easily reach me."



## Parent

"Being able to access term times, timetables, exam information and other updates really helps me manage my busy lifestyle. Knowing my child's teacher is available to contact gives me a real sense of reassurance."



## School Governor

"With iPECS I can be completely confident that we can quickly react to situations and rapidly communicate information to parents be it severe weather, exam timetables or school trip information."

25 Monday

11.00am Team conference call

Be in the office...  
...even when you're not

## Mobile Working

### Ericsson-LG iPECS mobile working at a glance...

- Remote IP phones enabling you to use your phone wherever you are.
- Communicator smartphone app extending the power of the your iPECS telephone system to your mobile.
- Phontage PC based softphone puts your phone on your computer desktop helping you easily access your phone system from anywhere.
- GDC DECT phones or wifi WIT phones provide secure and reliable mobile handsets for your telephone system.



Whether it's in the office, in the school gym, traveling to a conference or working from home Ericsson-LG delivers a consistent experience enabling you to make the most of your communications investment wherever you are. Work is increasingly less about a location and more about having access to the tools and connectivity required to do your job. The Ericsson-LG iPECS delivers a range of mobility solutions designed for today's business.



**Deliver the same powerful iPECS user experience regardless of device, network or location:** the power of the iPECS communication platform remains the same ensuring your team always have technology they understand and know they can rely on.



**Be more available to your stakeholders and staff:** improve education outcomes by making sure your teams are more available to your stakeholders. Receiving and responding to a call can make a big difference. iPECS technology ensures teams can respond quickly wherever they are.



**Free your team to work where and when they want:** using Ericsson-LG iPECS technology you can enable secure and simple access to your communications platform regardless of location. Utilising Communicator smartphone app, PC based soft phone app, Wifi handsets, DECT handsets or UC applications iPECS frees your team to communicate wherever they are.



**Deploy mobile working with clear and manageable costs:** mobile working can often be a costly exercise if deployed without clear visibility and cost control. Utilising iPECS technology and applications you can deploy BYOD (bring your own device) solutions, home working and international access without losing control and without facing high call charges. iPECS mobility solutions all link directly back to your main communications platform ensuring you utilise the best call rates, access technologies and maintain full visibility and control of every call made regardless of location.



**Make more of your smartphone investments:** with typical smartphones costing in excess of £500 making sure you get return on investment for your team is critical. iPECS helps you make more of your mobile assets and save money by reducing expensive tariff use and helping you manage costs.

Ericsson-LG iPECS technology helps you to make the most of all of your teams and devices ensuring that critical communications can always be delivered simply, securely and cost effectively. Start winning with the power of iPECS technology today by contacting your iPECS Authorised Reseller and discovering how mobile working solutions can help your school.

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# Ericsson-LG Applications

Applications are an integral part of any telephone system and enable users to integrate iPECS telephony into their smartphone and PC platforms. iPECS is optimised to deliver fully integrated applications that help you be more productive and efficient.

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## iPECS Communicator

A SIP based softphone for users who need to keep seamless communications with a single number.

- Phone book / call log / paging
- 3way conference call
- SMS/broadcast message sending and receiving
- One-touch blind/consult transfer



iPECS Communicator on Android or iOS

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## iPECS Phontage

A simple desktop software tool to replace or complement your desk phone enabling you to use your phone from your PC.

- Phone book / call log / paging
- Microsoft Outlook integration
- Click to dial and click to record calls
- Video conferencing



iPECS Phontage

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## iPECS Attendant

An operator console helping school receptionist or front desk staff handle high call volumes.

- Operating without an external phone
- Call recording / Call statistics / Call history
- Presence, short cuts and on screen call control



iPECS Attendant

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## iPECS IPCR

A call recording and monitoring solution tightly integrated with iPECS call platforms.

- Centralised or distributed call recording
- Encryption enabled call recording
- Multi party conference call recording up to 13 party access



iPECS IPCR



# Integrated Applications

The iPECS open architecture means that integrated third party applications are able to leverage the full power of the iPECS platform and ensure you can build a complete solution around the platform.

## icall suite

Productivity Through Intelligence

icall is designed to integrate into the iPECS platform and use the data and system functionality to deliver you greater insight and control of your communications platform. icall modules cover call reporting, recording and desktop call control.



### report

Log and analyse your communications

- Customised and scheduled call reports and analysis
- Real time dashboard and wallboard displays

### record

record your calls for training, compliance and assurance

- Simple retrieval, play back and call evaluation
- Easily record ISDN2, ISDN 30, Analogue or SIP trunks

### connect

Bring your telephony to your desktop

- Screen pop and click to call from your favourite applications
- See colleagues presence and share a company wide address book



icall report dashboard



icall record

## PHONE-LINK

Integrated telephony from your desktop delivering call control and full integration into Education specific applications such as SIMS, EBS and PASS

- Screen popping of key applications
- Integration into Microsoft Outlook and other applications
- Share presence busy status and internal messaging
- Click to dial from websites or applications



PHONE-LINK Desktop Call Control

# Handsets

The iPECS supports an extensive range of handsets including digital and IP phones, SIP phones, DECT, Mobile Client, and an IP Conference Phone. These handsets are designed to meet the needs of a wide range of users across your business and always deliver the best combination of features and functionality at the right price point.

## ■ IP Phones include



**LIP-9070**  
• Touch screen executive video phone



**LIP-8040E**  
• Executive phone



**LIP-8024E**  
• High call volume and attendant phone



**LIP-8012E**  
• Mid-range phone



**LIP-8002E/AE**  
• Entry level phone

## ■ Digital Phones include



**LDP-9030D**  
• Executive and high call volume phone



**LDP-9008D**  
• Mid-range phone



**LDP-7024D**  
• High call volume and attendant phone



**LDP-7008D**  
• Mid-range phone



**LDP-7004N**  
• Entry level phone

## ■ DECT and WiFi Phones



**GDC-500H**  
• DECT handset for roaming access to iPECS in your office or warehouse



**GDC-450H**  
• Robust DECT handset for roaming access to iPECS in your office or warehouse



**WIT-400HE**  
• Wifi handset for roaming access to iPECS in your office



**WIT-400H**  
• Wifi handset for roaming access to iPECS in your office

## ■ Conference Phone



**ACT-50**  
• Conference phone for meetings and group calls

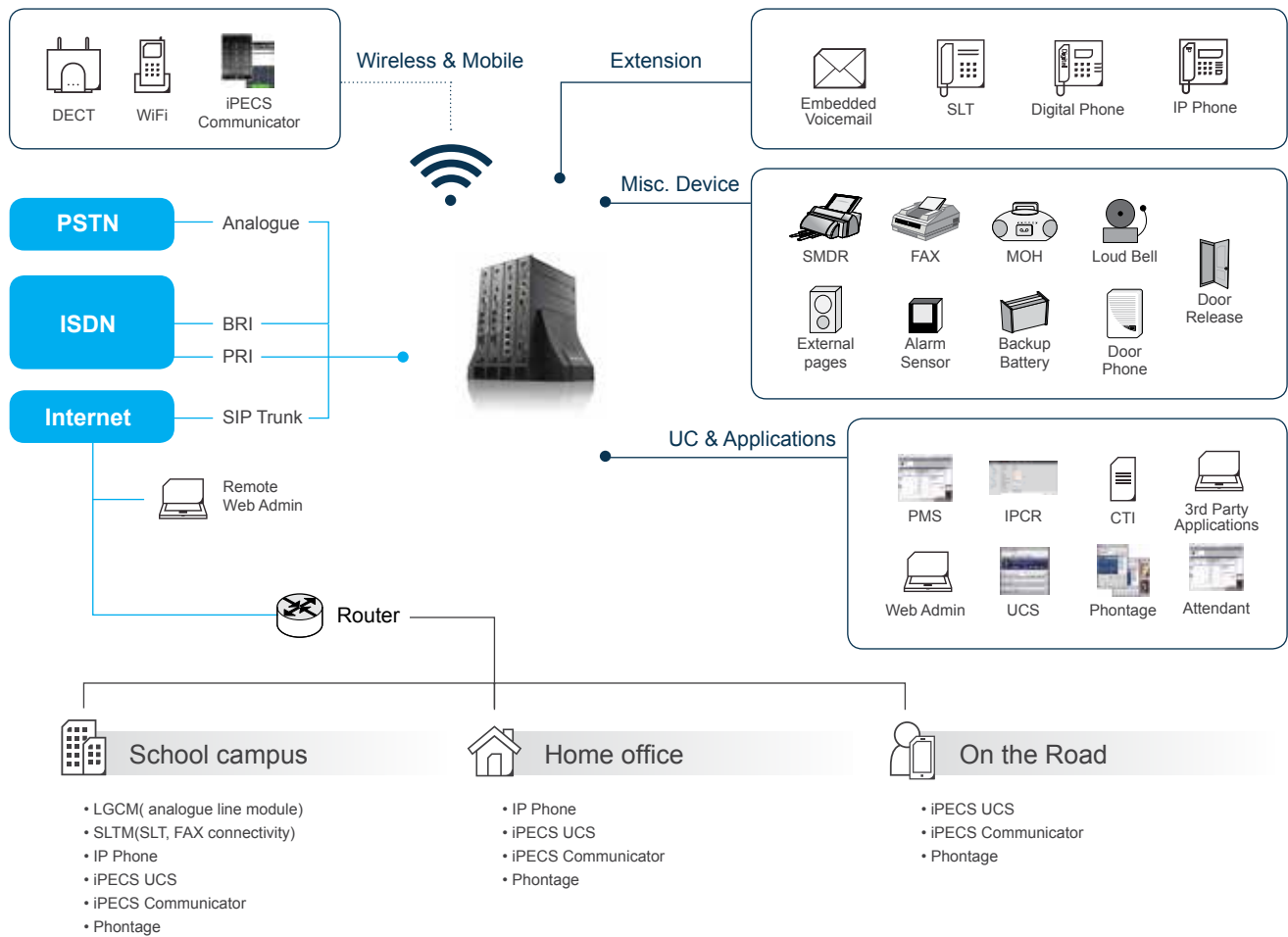
# Simple Desk Phone Features

The iPECS platform is designed to deliver powerful features to users across your business through simple and intuitive handsets and applications. iPECS helps your teams quickly understand the benefits and start using them as part of their everyday work processes. With simple to understand short cuts, feature keys and LCD screen information there is no need for training or complex user manuals.





# Platform for Communications



## Why iPECS in Education?

Ericsson-LG iPECS is used by education establishments across the globe to deliver critical communications to teaching, support staff and educational leaders, at home, in the classroom or school office or across the school campus. The iPECS platform ensures staff stay connected to each other and to parents and pupils at all times.

Key iPECS features include:

- Ease of use
- Integrated voicemail and auto attendant supporting absence reporting and parent update lines
- Mobile working for staff across the school
- Voice conference rooms and multi-party calling to help you communicate with the whole school staff
- Remote and home based working applications providing access to the school communications platform regardless of location
- Ericsson-LG and third party integrated applications
- SIP ready helping you access the latest cloud features and cost efficient connectivity
- Wide range of handsets, smartphone app and specialist phones
- Virtual voicemail boxes for shared access on staff room phones
- Voicemail to email to help you receive and access messages without leaving your desk
- On-demand or specialist call recording
- IP, digital or SLT options to suit your school at your pace

**All of this delivered at a cost you can afford and working with a local specialist iPECS authorised reseller who can help you implement a truly tailored communication solution. Start winning with iPECS today.**

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# About Ericsson-LG Enterprise

Ericsson-LG is a joint venture company between Ericsson and LG Electronics, founded in November 2005. The combination of two of the world's largest technology companies delivers market leading communications solutions to enterprises of all sizes.

Ericsson-LG empowers enterprise customers and telecommunications operators around the world, with a full range of cutting-edge wired, wireless and optical telecommunications and networking technologies.

Ericsson-LG has 1,200 employees including 700 R&D manpower and is head-quartered in Seoul, Korea, with its R&D centre in Anyang, Korea.

Ericsson-LG Enterprise Solutions has 250 employees including R&D resources with a prime strength in designing, developing, manufacturing and marketing voice solutions.

Ericsson-LG Enterprise operates in over 60 countries around the globe and has been in the communications market for over 40 years. This heritage and market presence mean they truly understand enterprise communications and what it takes to provide reliable, resilient and highly featured communication platforms that help you win.

